



Burn Care Referral Criteria for Urgent Care Providers

[24/7 Burn Expert Phone Line with Tele Nurse Triage 818-676-4177](tel:818-676-4177)

Burn Center Referral Criteria: The following burns might present to an urgent care and require referral

Pediatric Burns

Burns to face, hands, feet, genitalia

Late effect burns (>3-4 days that are starting to heal and have the potential to scar and develop contractures)

How to tell the difference between 2nd and 3rd degree burns:

2nd degree burns are moist, blistered and cherry like red



3rd degree burns have a dry appearance, can be white in color



Second Degree burns, de-roofed blisters, notice moist red appearance

Third Degree burns, notice the dry appearance that is white in color, this tissue is dead and requires surgical debridement



What to put on a burn?

For first degree (sun burns) apply moisturizer or aloe vera, advise patient they can use any fragrant free moisturizer on it. Clean the area with mild soap and keep moist, it will heal within a few days to one week.

For second degree burns to the body:

Silvadene is the gold standard, apply a thin layer and place a dressing to cover, instruct patient to clean with mild soap and water twice a day and re-dress, [this should be referred to the burn clinic for follow up.](#)

For second degree burns to the face, apply a thin layer of antibiotic ointment, instruct patient to clean with mild soap and water twice a day and re-dress, this should be referred to the burn clinic for follow up.

For third degree burns, should be referred to the burn center for tele nurse triage and possible ER evaluation.

Resources available at Grossman Burn Center at West Hills Hospital:

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In patient services for pediatrics to geriatrics at all levels of care from medical surgical to burn critical care

Outpatient Burn Clinic – 818-676-4511. The clinic is available M-F by appointment only 7:30a-3:00pm. In order to see your patients within 24-48 hours at our Outpatient burn clinic please **Fax to 818-676-4001** a copy of the patient’s insurance card (front & back) for us to verify coverage, along with the patient demographics and our team will give the patient a call to schedule the appointment.

